## THE DIRECT MARKETER'S CHECKLIST By Denny Hatch

## Questions 1-10

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<b>1.</b> Does your message employ at least one (preferably several) of the seven key copy drivers—the emotional hot buttons that make people act: Fear - Greed - Guilt - Anger - Exclusivity - Salvation - Flattery?
Yes No
<b>2.</b> Does your copy contain some or all of the 13 most powerful and evocative words in the English language: You - Save - Money - Guarantee - Love - Results - Proven - Safety - Easy - New - Health - Discovery - Free?
Yes No
<b>3.</b> Since "you" is the subject of every sales effort, is your promotion about "you"—as opposed to "we," "us" or "our"?
Yes No
<b>4</b> . "The prospect doesn't give a damn about you, your company or your product. All that matters is, 'What's in it for me?'"—Bob Hacker
Are you emphasizing your product and what it will do for the prospect rather than yourself and your company?
Yes No
<b>5.</b> "Probably well over half our buying choices are based on emotion." —Jack Maxson
"When emotion and reason come into conflict, emotion always wins." —John J. Flieder
Is your sales pitch emotional (rather than analytical and rational)?
Yes No
<b>6.</b> "People want quarter-inch holes, not quarter-inch drills." —MBA Magazine
Does your sales pitch highlight benefits (e.g., you get quarter-inch holes)—as opposed to features (e.g., buy a drill)?
Yes No

7. "Your job is to sell, not entertain." — Jack Maxson
"Cute and clever simply don't work." —Nigel Rowe
Is your presentation cute, clever and entertaining?
Yes No
8. Do you make an offer?
Yes No
<b>9.</b> "You cannot sell two things at once." —Dick Benson
Are you giving the prospect too many choices?
Yes No
<ul><li>10. "The right offer should be so attractive that only a idiot would say, 'No."</li><li>—Claude Hopkins</li></ul>
"If you want to dramatically increase your results, dramatically improve your offer." —Axel Andersson
Is your offer the very strongest one you can field?
Yes No
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