

Dear Mrs Client,

**This is just a not to say “thank you”!**

Thank you for choosing Williamstown Pharmacy to dispense your prescription. We know that there are many pharmacies you could use and we are delighted that you chose us.

Now that you have visited us, we want to make sure that our service delights you so that you will choose our pharmacy each time in future.

So we should remind you of some additional little things we do to help all of our clients.

Firstly, sometimes medicines can give an immediate or delayed reaction for people using them for the first time. So if anything worries you after taking your medicine please do not hesitate to call us anytime (after hours on xxxx xxxx).

Secondly, we can keep a tally of your prescriptions to advise you when you reach your Safety Net amount so that you can obtain a Government subsidy for Pharmaceutical Benefit prescriptions. It's money that many people overlook!

Please ask us to put this system in place if you require it.

And thirdly we can also do a print out of what you have spent on prescriptions during each financial year (or at any time you want it). Its great when you're doing your tax return.

And finally, we have installed an amazing new Nutratech Computerised Information System which is almost an encyclopedia of health hints. All you do is touch the screen to get the information you want and it will print it out for you to take home. A list of the topics it covers at the moment is enclosed.

If you have any queries about these items or about medicines and health, please pop in or call us on 9397 6035, because our aim is to provide friendly, personal professional advice and care. Don't hesitate to talk to us. That's what we're here for.

Thank you one again.

Kind regards

Peter Tantau & Team

P.S. When you are next in we have a copy of “Discover Better Health” for you to read. If you enjoy it we can put you on the mailing list for future editions.

P.P.S. And here's a packet of those old fashioned jelly beans you loved when you were a kid!